

FAQ: COVID-19

Do I have to wear a mask?

As per the Victorian Government current guidelines, all staff & patrons will be required to wear face coverings (children excluded). Face coverings can be removed once seated at your table. If you have an exemption, please advise staff when making your reservation. We reserve the right to refuse service to any guest that does not comply with these guidelines.

Will we be seated at one table?

Due to the social distancing requirements during COVID-19, groups bookings may be seated over more than one table dependent on other bookings on the day.

Are children welcome to dine at the Mr Grubb?

We are a family friendly venue and invite your children to enjoy our venue as well as adults however, we ask that children remain seated for the duration of your stay.

Can I BYO wine or cake?

No, we are a fully licensed venue and are unable to serve any food or drink that is brought into the premises from an external source. During this time, we are also unable to arrange a cake with candles due to the cross contamination of 'blowing candles out'. We can organise an individual dessert with a candle for the birthday guest.

Can our group split the bill?

We will be encouraging minimal contact payment methods and prefer card payments during this time, so please - if you can, arrange to make a single payment or encourage guests to bring cash on the day.

Can we order drinks at the bar?

No, table service will be offered to all guests dine in.

Can I bring my dog to Mr Grubb?

Mr Grubb Bistro is located on a working winery, as such, the owners of the winery do not allow dogs on the property in any space.

Can we book a table outside?

Bookings can be made for our outdoor area; however this area is not enclosed and offers no shelter from the elements; wind, rain & sunshine. As we are unable to offer rugs during this time, should the weather not be ideal on the day of your reservation, we recommend wearing warm clothing or bringing a blanket (if you get cold easily!). We do have sunscreen, *some* umbrellas and mosquito spray available for guests use. Please also note if you have requested an outside table and you have a group of 8 and above, you may be seated over more than one table. Outside tables are not able to be moved due to social distancing.

I have booked a table inside; can I move outside when I arrive?

Due to our seating capacity indoors, should you book a table inside, we request you do not ask to move outside upon arrival as we may have turned other diners away to accommodate your booking.

I have booked a table outside; can I move inside when I arrive?

Due to our seating capacity indoors, should you request an outside table, we may be unable to offer you a table indoors as there may not be space to accommodate you.